

PRACTICAL AI IN HOME CARE

KEY AI UTILIZATIONS IN HOME CARE

Operational AI

- ☐ Intelligent scheduling and caregiver-to-patient matching
- ☐ AI-assisted recruitment, screening, and retention signals
- ☐ Workload optimization and staffing reallocation

Clinical AI

- ☐ Early risk detection for missed visits and care gaps
- ☐ Real-time EVV-driven alerts vs end-of-week summaries
- ☐ Proactive patient outreach and caregiver coaching

Revenue Cycle Management and Compliance AI

- ☐ EVV and denial analytics as care quality indicators
- ☐ Documentation gaps driving targeted training
- ☐ Compliance risk flagged before audits or penalties

AI SIGNALS HOME CARE LEADERS SHOULD MONITOR

Care Delivery Signals

- ☐ Missed or late visit patterns
- ☐ Rapid changes in plan-of-care adherence
- ☐ Caregiver-patient mismatch indicators

Workforce Signals

- ☐ Caregiver turnover risk
- ☐ Recruiting pipeline quality trends
- ☐ Burnout and over-assignment detection



MINDSET SHIFT FOR CLINICAL & OPERATIONAL LEADERSHIP

Evolve from review to prevention. Leadership can emphasize daily risk updates instead of monthly retrospectives, driving fewer audits and earlier, more proactive interventions.

KEY QUESTIONS TO ASK YOUR AI VENDOR

- ☐ At a high level, can you explain how your foundational AI model works (rules, ML, LLM)?
- ☐ What data was used to train the model, and how much is care-at-home specific?
- ☐ How do you detect and mitigate bias or outdated practices in the training data?
- ☐ How do you measure performance beyond accuracy (precision, recall, F-score)?
- ☐ Can you share benchmarks and outcomes from real clients, not pilots or synthetic tests?