

# Agenda



- Purpose of the Notice of Admission
- Operational Submission Process
- Required Information
- Exception Request Process
- Axxess Home Health Solution Training
- Support and Resources





### **NOA Overview and Process**

- A Notice of Admission (NOA) is a one-time submission that establishes the home health plan of care (POC). The NOA will begin in 2022. This new process will eliminate the need for any type of RAP.
- There is required submission at the start of care only. If a patient is discharged and readmitted, a new NOA is required at the start of care.
- For all patients who are on service on January 1, 2022, organizations will need to submit a one-time NOA at the start of their first 30-day period in 2022. This establishes a new artificial "admission" date within the Common Working File (CWF) without requiring an actual discharge or readmission on the part of the provider.
- Organizations must submit an NOA to their Medicare Administrative Contractor (MAC) within five calendar days from the start of care date. This covers contiguous 30-day POCs until you discharge the patient from Medicare home health services.







# **NOA** Requirements





- You must have a verbal or written order from the physician that contains the services required for the initial visit and you must have conducted an initial visit at the start of care. The NOA only needs to contain a primary diagnosis which can be generic.
- Untimely submissions of NOAs will result in a daily penalty equal to 1/30th reduction to the wage adjusted, 30-day period payment amount for each day from the home health start of care date until the date you submit the NOA. This payment reduction also applies to outlier payments.



# **NOA Exceptions**

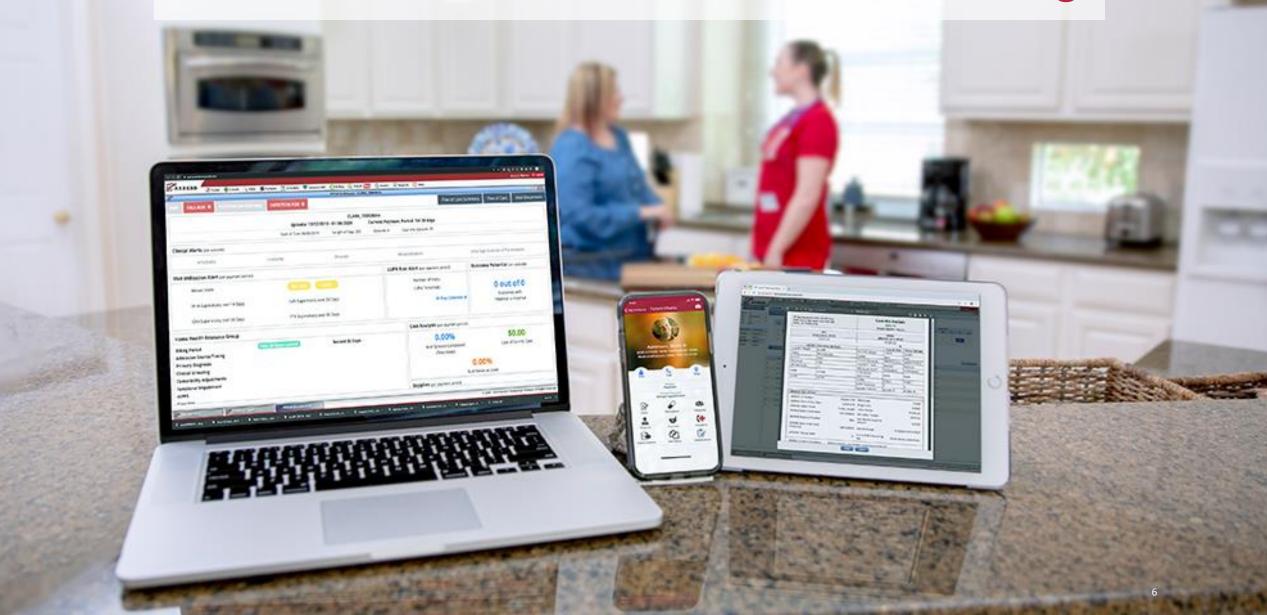
- An organization can request an exception for an NOA submitted outside the fivecalendar day window for the following circumstances:
  - Fires, floods, earthquakes, or other unusual events that inflict extensive damage to the agencies' ability to operate.
  - An event that produces a data filing problem due to a CMS or MAC system issue that is beyond your control.
  - You are newly Medicare-certified that is notified of that certification after the Medicare certification date, or which is awaiting its user ID from its MAC.
  - Other circumstances that CMS or your MAC determines to be beyond your control.







# **Axxess Home Health Solution Training**



#### References





- Office of the Federal Register, Current Public Inspection Issues
- Centers for Medicare and Medicaid Services,
  Final Rule, 9 November 2021
- MLN Matters, Replacing Home Health Requests for Anticipated Payment (RAPs) with a Notice of Admission (NOA) - Manual Instructions, 9 June 2021
- CGS, The New 2022 Home Health Notice of Admission (NOA), 28 September 2021

# **Axxess Support and Resources**



#### **Axxess Help Center**

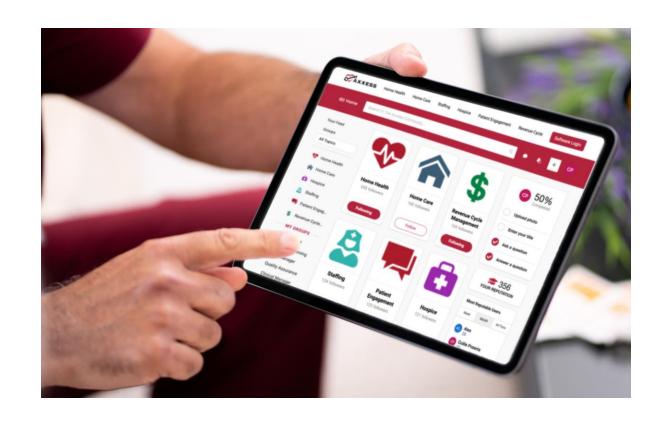
For training and answers to frequently asked questions, visit <u>axxess.com/help</u>.

#### **Axxess User Community**

Connect with other users to ask questions, share ideas and learn tips at community.axxess.com.

#### **Live Support**

Speak with friendly, professional staff ready to assist you at (866) 795-5990 or axxess.com/contact.







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